



Department of the Treasury

Alcohol and Tobacco Tax and Trade Bureau



Announcement

November 5, 2014

TTB Call Center Maintenance

TTB phone systems will be unavailable the weekend of **November 15-16, 2014**, beginning at **8 a.m. ET**. During this timeframe, all calls placed to the following numbers will receive a busy signal:

- ALFD Customer Support: 202-453-2250 and 866-927-ALFD (2533)
- NRC Customer Support: 855-882-7665

These numbers will be available by **8 a.m. ET** on **November 17, 2014**. Please contact the TTB Help Desk at TTB.Helpdesk@ttb.gov if you experience technical issues.