



Department of the Treasury

Alcohol and Tobacco Tax and Trade Bureau



Announcement

October 17, 2014

TTB Call Center Upgrades

TTB call center systems will be unavailable the weekend of **October 25-26, 2014, beginning at 8 a.m. ET**. During this timeframe, all calls placed to the following numbers will receive a busy signal:

- ALFD Customer Support: 202-453-2250 and 866-927-ALFD (2533)
- NRC Customer Support: 855-882-7665
- TTB Help Desk: 866-240-0835

These numbers will be available by **8 a.m. ET** on **October 27, 2014**. Please contact the TTB Help Desk at TTB.Helpdesk@ttb.gov if you experience any technical issues.