Create a New User Registration

Follow these steps to create a new user registration:

1. From your web browser, enter https://www.ttbonline.gov/ in the address field.
2. Press the Enter key. The TTB Online Portal page displays. See Figure 1.

3. Select the Register for TTB Online link. A confirmation message box displays prompting you to confirm your action. See Figure 2.
Create a New User Registration

Figure 2: COLAs/FONL User Registration Confirmation

a. If you already use COLAs Online or Formulas Online, select the Cancel button.

b. If you are new to COLAs Online or Formulas Online or wish to reactivate an inactive account, select OK button. The User Registration page displays with the Main tab selected. See Figure 3.

Figure 3: User Registration – Main Tab
Type of Application

4. Select the radio button next to Type of Application (New Application or Reactivate an Inactive Account).
   a. If you are an existing COLAs Online user or an inactive Formulas Online user, select the Reactivate an Inactive Account radio button and enter your user name (if you remember it). See Figure 4.
   b. If you are a new user, select the New Application radio button. See Figure 5.

Personal Information

4. Select the radio button next to Type of Application (New Application or Reactivate an Inactive Account).
   a. If you are an existing COLAs Online user or an inactive Formulas Online user, select the Reactivate an Inactive Account radio button and enter your user name (if you remember it). See Figure 4.
   b. If you are a new user, select the New Application radio button. See Figure 5.
5. Enter your personal information in the available fields. See Figure 6. If you select **Foreign** for Address Format, additional address fields display. See Figure 7.

► **Note:** Fields marked with asterisks (*) are required fields.

**Business E-mail Addresses**

![Figure 8: User Registration – Business E-mail Addresses]

6. Enter at least one valid business e-mail address in the available field(s). See Figure 8.

► **Note:** You may add up to three valid e-mail addresses, but then you must select which should be used as the primary contact. E-mail notification will only be sent to the primary contact e-mail address.

► **Note:** Fields marked with asterisks (*) are required fields.

**Authentication Questions**

![Figure 9: User Registration – Authentication Questions]

► **Note:** The system prompts you to select three different authentication questions from among several available. It also prompts you to answer the questions you have selected. Your selections and answers are protected by encryption technology and are unavailable to others. This information is used by the system to allow you to activate your user name by setting your initial password or change a forgotten password.

7. Select three different Authentication Questions from the drop-down lists. See Figure 9.

8. Enter your answers in the available fields.

► **Note:** Fields marked with asterisks (*) are required fields.

9. Select the **Next** button. The Company tab displays. See Figure 10.
10. Select the access type from the COLAs Online System Access drop-down list if you are requesting COLAs Online access. See Figure 10.

11. Select the **Add** button. The Company modal window displays. See Figure 11.

**Company Information/System Information**

**Figure 11: User Registration – Company (System Information – COLAs Online)**

**Figure 12: User Registration – Company (System Information – Formulas Online)**

►**Note:** If you selected an access type from the COLAs Online System Access drop-down list (See Figure 10), the COLAs Online radio button next to System Requested is selectable. See Figure 11. Otherwise, you may only select the Formulas Online radio button option. See Figure 12.

►**Note:** You may register to use COLAs Online or Formulas Online. Because access approval for each system is done independently, you must complete two entries for that company: one for...
COLAs Online access and one for Formulas Online access. This may be completed within the same user registration request.

► Note: Fields marked with asterisks (*) are required fields.

12. If the System Requested is COLAs Online, the System Access displays based on the access type selected from the COLAs Online System Access drop-down list. See Figure 10.

13. If the System Requested is Formulas Online, select the Submitter or Preparer / Reviewer radio button next to System Access.

► Note: For Formulas Online, users may register as Submitter or Preparer/Reviewer at the company level. For COLAs Online, users can only be either a Submitter or a Preparer/Reviewer for all companies included in the user registration request.

14. If the System Requested is Formulas Online, select the Alcohol Beverage radio button or Nonbeverage Product radio button next to Company Type.

► Note: The Nonbeverage Product Company Type is only applicable for a Nonbeverage Product company.

Submitter Company Information

Figure 13: User Registration – Company (Company Information – Domestic)
15. If registering as a Submitter or Preparer/Reviewer for an Alcohol Beverage company, enter your permit number, registry number, or brewer’s number and date of permit issue in the available fields.

► **Note:** The Company Code field is only applicable for a Nonbeverage Product company.

► **Note:** The Date of Permit Issue field format is MM/DD/YYYY. Enter it in manually or place your cursor in the field to display a pop-up calendar to find the correct date.

16. If registering as a Submitter or Preparer/Reviewer for a Nonbeverage company, enter your company code in the available field.

► **Note:** The Registry, Permit, or Brewer’s Notice field will not be required and the Date of Permit Issue field will be hidden if you select the Nonbeverage Product radio button next to Company Type.

17. Enter your company address information in the available fields. See Figure 13. If you select Foreign for Address Format, additional address fields display. See Figure 14.
Create a New User Registration

► Note: Fields marked with asterisks (*) are required fields.

Individual Information/Signature Authority or Power of Attorney Forms

Figure 15: User Registration – Company (Individual Information – Preparer/Reviewer)

![Individual Information - Preparer/Reviewer](image1)

Figure 16: User Registration – Company (Individual Information – Submitter)

![Individual Information - Submitter](image2)

Figure 17: User Registration – Company (Individual Information – SA/POA Selected, Beverage)

![Signing Authority or Power of Attorney Files](image3)

Figure 18: User Registration – Company (Individual Information – SA/POA Selected, Nonbeverage)

![Signing Authority or Power of Attorney Files](image4)

18. If registering as a Preparer/Reviewer, select the Employee or Representative radio button. See Figure 15.

19. If registering as a Submitter, select the Employee or Representative radio button. See Figure 16.

20. If registering as a Submitter, select the Owner, Signing Authority, or Power of Attorney radio button.

► Note: If you are registering for the first time as a Submitter on behalf of a beverage company, unless you are an owner, you must acknowledge you have a valid SA or POA on file at the NRC.
Create a New User Registration

by selecting the “I agree” checkbox. See Figure 17. If registering for the first time as Submitter on behalf of a nonbeverage company, unless you are an owner, you need to upload a signed Power of Attorney form or a Signing Authority form. See Figure 18. You may download the Power of Attorney form or Signing Authority form through the system for completion, or you may upload your own completed, scanned form.

21. If the Signing Authority or Power of Attorney radio button was selected for a nonbeverage company, select the POA Form or SA Form link in the action bar to download the form(s) required. See Figure 19.

Figure 19: User Registration – Action Bar

![User Registration](image)

22. Complete and scan the required form(s).

23. Upload the file through the Docs/Links Tab.

Approver Information

Figure 20: User Registration – Approver Information

![Approver Information](image)

24. If known, enter the Title and Name of the Company Approval Official in the available fields.

25. Select the OK button. The Company modal window closes and the company is added to the user registration submission. See Figure 21.
**Create a New User Registration**

**Figure 21: User Registration – Company Tab with Company Added**

► **Note:** Select the **System** link to display the Company modal window and edit the company information. Select the checkbox next to the company and select the **Delete** button to delete the company. A confirmation message box displays prompting you to confirm your action. See Figure 22. Select the **OK** button to confirm.

**Figure 22: User Registration – Delete Company Confirmation**
Create a New User Registration

Docs/Links Tab

Figure 23: User Registration – Docs/Links Tab

► Note: If registering for the first time as Submitter, unless you are an owner, you need to upload a signed Power of Attorney form or a Signing Authority form. If you do not have any attachments to upload, follow the steps in the Comments Tab if you have any comments to add to the user registration submission. If you do not have any comments to add, follow the steps in User Registration Submission to submit your user registration.

26. Select the Next button. The Docs/Links tab displays. See Figure 23.
27. Select the Upload button. The Attachment modal window displays. See Figure 24.

Figure 24: User Registration – Attachment Modal Window

28. Enter a description for the file in the available field.
29. Select a type from the Type drop-down list.

► Note: Fields marked with asterisks (*) are required fields.
Create a New User Registration

►Note: You must select the correct type. For example, if you selected Signing Authority as the Signature Authorization in the Company modal window, you must select Signing Authority from the Type drop-down list. If you selected Power of Attorney as the Signature Authorization in the Company modal window, you must select Power of Attorney from the Type drop-down list.

►Note: If you are reactivating a former COLAs Online or Formulas Online user name and these items are on file, you will not need to file these again.

30. Select the Browse button to browse and select the signed Power of Attorney or Signing Authority file.

31. Select the OK button. The Attachment modal window closes and the file is uploaded to the user registration submission. See Figure 25.

Figure 25: User Registration – Docs/Links Tab with Attachment Uploaded

►Note: Select the edit link to display the Attachment modal window and edit the attachment information. Select the checkbox next to the attachment and select the Delete button to delete the attachment. A confirmation message box displays prompting you to confirm your action. See Figure 26. Select the OK button to confirm.

Figure 26: User Registration – Delete Attachment Confirmation
Create a New User Registration

Comments Tab

Figure 27: User Registration – Comments Tab

►Note: Adding comments to a user registration submission is optional. If you do not have any comments to add, follow the steps in User Registration Submission to submit your user registration.

32. Select the Comments tab. The Comments tab displays. See Figure 27.
33. Select the Add button. The Comments modal window displays. See Figure 28.

Figure 28: User Registration – Comments Modal Window

34. Enter comments in the available field.
35. Select the OK button. The Comment modal window closes and the comments are added to the user registration submission. See Figure 29.
Create a New User Registration

Figure 29: User Registration – Comments Tab with Comment Added

► Note: Select the Comment link to display the Comment modal window and edit the comment information. Select the checkbox next to the comment and select the Delete button to delete the comment. A confirmation message box displays prompting you to confirm your action. See Figure 30. Select the OK button to confirm.

Figure 30: User Registration – Delete Comment Confirmation

User Registration Submission

36. Select the Validate button. Red error messages display indicating any issues found with the user registration submission. Fields with errors will also be highlighted red. See Figure 31. Alternatively, a green message displays indicating no issues were found with the user registration submission. See Figure 32. Correct any errors and repeat this step until the user registration submission is successfully validated.
37. Select the Perjury Statement checkbox at the bottom of any tab to acknowledge you have read, understood, and complied with instructions for filing the application. See Figure 33.

38. Select the Submit button. The Submission Confirmation page displays with a submission ID and the user registration submission is successfully submitted. See Figure 34.

TTB verifies your authorizations with the companies you are registering for and will contact you by e-mail when a determination has been reached or if additional information is needed.
Create a New User Registration

You should allow up to 20 days for processing and keep a record of the submission ID for tracking purposes.

39. Select the Exit link in the main navigation banner. See Figure 35.

   Figure 35: User Registration – Exit Link

   ![Exit Link](image)

   A confirmation message box displays prompting you to confirm your action. See Figure 36.

   Figure 36: User Registration – Exit Confirmation

   ![Confirmation Message Box](image)

40. Select the OK button to confirm. The confirmation message box closes and the TTB Online Portal page displays. See Figure 1.

41. Follow the steps in Activate a User Name to activate your user name once TTB has contacted you with the user name.