



Department of the Treasury

Alcohol and Tobacco Tax and Trade Bureau



# Announcement

**October 20, 2015**

## **COLAs Online and Formulas Online Password Reset Issues**

We are receiving reports that users are experiencing issues with resetting their passwords using the security code feature within COLAs Online and Formulas Online (the Password Change Utility, or PCU). Our system administrators are aware and are working on a resolution. We apologize for any inconvenience this has caused, and ask that you wait until 5:00PM EST before you try again.