



**TTB** Alcohol and Tobacco  
Tax and Trade Bureau  
U.S. Department of the Treasury

# Contacting TTB

National Revenue Center  
550 Main Street  
Suite 8970  
Cincinnati, OH 45202-5215

Alcohol & Tobacco Tax Returns Only  
TTB  
Excise Tax  
P.O. Box 790353  
St. Louis, MO 63179-0353

Firearms/Ammunition Excise Tax  
TTB  
Excise Tax  
P.O. Box 979055  
St. Louis, MO 63197-9000

Puerto Rico Operations  
Torre Chardon  
350 Ave Carlos Chardon, Suite 310  
San Juan, PR 00918-2156

All TTB Laboratories and Chemist  
Certification Program  
6000 Ammendale Road  
Beltsville, MD 20705

Representatives are generally available Monday through Friday (except for federal holidays) 8 a.m. to 5 p.m. Eastern Time unless otherwise noted.

## General Inquiries

Tel: 202-453-2000  
[www.ttb.gov](http://www.ttb.gov)

## Importing and Exporting

Export Certificates, Import Samples,  
COLA Waivers, etc.

Tel: 202-453-2260  
Fax: 202-453-2970

## Alcohol Labeling and Formulation

COLAs, Formulas, Labels,  
Formulas Online, COLAs Online, etc.

DC Area: 202-453-2250  
Toll free: 866-927-ALFD (2533)  
Fax: 202-453-2984

## Regulations and Rulings

Policies and Procedures  
Tel: 202-453-2265

## National Revenue Center

Permits, Applications, Bonds, Taxes  
and Claims, PONL Online, etc.

Tel: 877-882-3277 / 877-TTB-FAQS  
Fax: 202-453-2979

## TTB Laboratories

Beverage Alcohol Laboratory  
Tel: 240-264-1665

Non-beverage Products Laboratory  
Tel: 240-264-1599

Tobacco Laboratory  
Tel: 240-264-1597

Chemist Certification Program  
Tel: 240-264-1671 or 240-264-1665

