March 30, 2017

Important Web Browser and Operating System Compatibility Notice

Starting on April 11, 2017, older Web browsers and computer operating systems (OS) will not be supported for use with our website (TTB.gov) or our TTB Online applications (Permits Online, Formulas Online, and COLAs Online). These older OS and browsers have security vulnerabilities that can put your business and TTB at risk.

Windows Operating Systems
Microsoft ended support for Windows XP in 2014. Support for Windows Vista ends April 11, 2017. Without support, there are no more security updates and Microsoft has stated it is very important that customers migrate to a supported operating system.

Internet Explorer
Microsoft ended support for Internet Explorer versions 10 and below in 2016. Microsoft no longer provides security updates to patch vulnerabilities that may be exploited by malware. The only version that Microsoft supports is Internet Explorer 11.

Other Browsers
Other older browsers have similar security vulnerabilities, which means that the TTB.gov website and TTB Online applications will not support Chrome versions 29 and below, Firefox versions 26 and below, and Safari versions 6 and below.

Action Needed
If you are running any of these unsupported browsers or operating systems, you **must** take immediate steps to upgrade your computer. If you do not upgrade, you will **not** be able to access our website, TTB.gov or use **Permits Online, Formulas Online, and COLAs Online starting April 11, 2017**. **Pay.gov** is also impacted by this security update.

TTB Announcement: Important Web Browser and Operating System Compatibility Notice

TTB Supported Operating Systems and Web Browsers

TTB Supported Operating Systems	TTB Supported Browsers
Mac OS X 10.9 and above	Chrome 30 and above
Microsoft Windows 7 and above	Firefox 27 and above
	Internet Explorer 11
	Microsoft Edge 12 and above
	Safari 7 and above